

# University Library System, Politecnico di Milano

## *VISION, MISSION, VALUES*

### **Vision**

To be the point of reference for the Politecnico community computer needs by means of a coordinated network of services.

### **Mission**

- To provide support and a qualified contribution to the Politecnico's research and teaching activities consistent with the University's objectives in excellence
- To meet the needs of the academic, professional, business and public administration communities  
*through*
- The selection, acquisition, organisation, communication and exploitation of technical-scientific information in all formats, with promptness and quality
- Promoting optimal use of computer resources and services
- The availability of professionally competent personnel in a welcoming and technologically advanced context
- The development of the University's knowledge base
- The integration of the University's services and facilities

### **Values**

- Guarantee of pluralism (difference as cultural richness)
- Equal opportunities in access to information
- Technological innovation
- Flexibility of organisation and respect for initiatives
- Continuous updating and training (lifelong learning)
- Development/motivation of human resources (people as valuable resources)
- Commitment and professionalism
- Flexible approach
- Cordial atmosphere
- Collaborative climate
- Guidance towards improvement and innovation